





User Manual for Bharat Bill Payment System (BBPS) Via TCS FI portal

Bank of India

Version No	Date	Author	Reviewer
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BBPS

Bharat Bill Payment System (BBPS) is an integrated Bill payment system. BBPS module enables bill payment services to the customers through TCS FI portal, with login of registered BCA, enabling multiple bill pay categories and providing instant confirmation of payment.

1. BCA can login TCS FI portal using below mentioned URL.

URL: https://fi1.bankofindia.co.in

To login the application, BC user have to enter their User Id, Password and captcha. After that BCs have to capture the Finger print for authentication against the BCA Aadhar already available in the system.

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बेफ ऑफ इंडिया Bank of India BOI		^
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After successfully login to application, **Bill Payments** option available under the **Other Services** menu.

User: 156	575013 Name: Mrs. VARS	HA MASURKAR	User Type: Agent	Last Login: 03-10	2019 16:23:57	Last Failed Login A	ttempt: 2019-09-23 22:00	:48.533 Home Print Sign Out
				Password Expire	s in: 14 Days	Number of failed	login attempts since last l	ogin: 0
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2. After clicking on **Bill Payments** tab, **BBPS Registration Form** page will display.

- 3. To avail the BBPs services, BCA has to register to the BBPS module. In order to register, BCA to provide below details.
 - a. Agent Mobile Number
 - b. Agent E-mail ID

Then click on the **Submit** button for registration.

User: 11000127	Name: Miss . VARSH	A MASURKAR	User Type: Agent	Last Login: 10-10-2019 13 Password Expires in: 84	:20:53 Davs	Last Failed Login Atter Number of failed login	npt: 2019-10-04 17:56:29 attempts since last login: 0	Home Print Sign Out
Money Transfer	BOI Others Services	Lead Source Type	Passbook Issue	Customer Creation	Reports	CARDED SERVICE	Other Services	Customer Login
			BBPS RE	GISTRATION FORM				
			Mobile Number : * Email ID : *					
			G Fields m	arked with * are mandatory				
				Submit				
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4. This is one time activity for each agents. Once the agent registration process successfully completed then only BBPS bill pay services are available. Without Agent registration process, BCA's will not be able to use the BBPS service.

User: 11000127	Name: Miss VARSH	A MASURKAR Us	er Type: Agent	Last Login: 10-10-2019 18	3:20:53	Last Failed Login Atten	npt: 2019-10-04 17:56:29	Home Print Sign Ou
				Password Expires in: 84	Days	Number of failed login	ttempts since last login: 0	
loney Transfer	BOI Others Services	Lead Source Type	Passbook Issue	Customer Creation	Reports	CARDED SERVICE	Other Services	Customer Login
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		BBPS F	legistration is success	ul, Please click on Contin Bill payment	ue to			
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5. Once Registration completed, then click on **Continue** button for bill payment or from **Bill Payments** tab under **Other Services** menu.



6. Click on the **Utility Payments** for getting multiple bill pay categories.

User: 11000127	Name: Miss . VARSH/	A MASURKAR L	lser Type: Agent	Last Login: 04-10-2019 19:	:32:00 Davr	Last Failed Login Atter	npt: 2019-10-04 17:56:29	Home Print Sign Out
Money Transfer	BOI Others Services	Lead Source Type	Passbook Issue	Customer Creation	Reports	CARDED SERVICE	Other Services	Customer Login
Money Transfer								
				2 Bharat				
				BILLPAY				
			Rec	harge & Pay Bills	5			
			1	Electricity				
			•	Mobile Postpaid				
			-	DTH				
			°©_	Water				
				Gas				
			+	Landline Postpaid				
			J	Broadband Postpaid				
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Category list as mentioned:

- a. Electricity
- b. Mobile
- c. DTH
- d. Water
- e. Gas
- f. Landline
- g. Broadband

BCA can select the category in order to view the list of billers / service providers associated with the categories in order to proceed with Payment.

7. If BCA selects category as **Mobile Post-Paid**, the list of Billers associated with the category will be displayed as shown below.

BCA can search the respective biller names based on the customer requirements.

User: 11000127	Name: Miss . VARSHA	MASURKAR	User Type: Agent	Last Login: 04-10-2019 19:3	12:00	Last Failed Login Atter	mpt: 2019-10-04 17:56:29	Home Print Sign Out
				Password Expires in: 89 C)ays	Number of failed login	attempts since last login: 0	
Money Transfer	BOI Others Services	Lead Source Type	Passbook Issue	Customer Creation	Reports	CARDED SERVICE	Other Services	Customer Login
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			4	Delhi-ABC				
			7	Idea - Andhra Pradesh				
			+	Idea - Arunachal Prade	esh			
			4	Idea - Assam				
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8. For example, customer using IDEA of GOA zone then BCA select service provider name Idea-Goa. After click on Idea - Goa, Biller Details Page will displayed.

User: 11000127	Name: Miss.VARSH	A MASURKAR Us	er Type: Agent	Last Login: 04-10-2019 19:	32:00	Last Failed Login Atter	npt: 2019-10-04 17:56:29	Home Print Sign Out
				Password Expires in: 89	Days	Number of failed login	attempts since last login: 0	
Money Transfer	BOI Others Services	Lead Source Type	Passbook Issue	Customer Creation	Reports	CARDED SERVICE	Other Services	Customer Login
Money Transfer								
				BHARAI				
				BILLPAY				
				Biller Details				
			Bill Name *	Idea - Goa				
			Customer Mo	bile Number *				
			Payment Typ	e * OQUICK PAY	OBILL F	ETCH		
			Bill Amount	*				
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- 9. On Biller Details page, BCA has to enter **Customer Mobile Number** and select Payment type.
- 10. For Payment type, below options (any one or Both) will be available as supported by biller, a. QUICK PAY (BCA can Enter amount and pay directly to Biller).

b. BILL FETCH (Automatic Bill fetch from service provider for Biller). NOTE: If biller is supported for both options then only both options will be displayed else only one option will display either QUICK PAY or BILL FETCH.

11. If BCA selected *BILL FETCH* option then click on **Payment** button.

User: 11000127	Name: Miss . VARSHA MASURKAR		User Type: Agent	Last Login: 04-10-2019 19:32:00 Password Expires in: 89 Days		Last Failed Login Attempt: 2019-10-04 17:56:29 Number of failed login attempts since last login: 0		Home Print Sign Out	
Money Transfer	BOI Others Services	Lead Source Type	Passbook Issue	Customer Creation	Reports	CARDED SERVICE	Other Services	Customer Login	
Money Transfer						-		-	
			-	DUADAT					
			В						
				DILLPAT					
			B	iller Details					
			Bill Name *	Idea - Goa					
			Customer Mobile	Number * 225589					
			Payment Type *	OQUICK PAY	BILL FE	TCH			
			A Fields may	rked with * are mandatery					
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12. After click on Payment Button, **Bill Details** fetched from Service provider will be displayed for the respective biller.

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	B BHARAT BILLPAY			
	Bill Details			
Bill ID: Biller Name: Consumer Name: Consumer Number: Bill Number: Bill Date: Due Date: Payment Hode: Bill Period: Bill Period: Biller:	70672452801 Idea - Goa - 112233 70672462851 24/09/2019 30/09/2019 AEPS 9			
Amount:	Carly Payment Amount Cate Payment Amount Cactual Payment Amount			
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- 13. On Bill details page, BCA select Biller amount like,
 - a. Early Payment Amount
 - b. Late Payment Amount
 - c. Actual Payment Amount

After selection of Biller amount option, respective Bill Amount will displayed. And then click on **Confirm** button.

	BHARAT BILLPAY
	Bill Details
Bill ID: Biller Name: Consumer Number: Bill Number: Bill Date: Due Date: Payment Mode: Bill Period: Biller Amount:	70672452801 Idea - Goa - 112233 70672452851 24/09/2019 30/09/2019 AEPS 9 © Early Payment Amount O Late Payment Amount O Actual Payment Amount 120.0

14. After click on Confirm button, Total Pay Amount will show for the biller with Convenience Fee (if applicable). Then click on **Confirm** button for final Payment.

lser: 11000127	Name: Miss . VARSH	MASURKAR	User Type: Agent	Last Login: 10-10-2019 19:2	1:04	Last Failed Login Atten	npt: 2019-10-04 17:56:29	Home Print Sign Ou	
iey Transfer	BOI Others Services	Lead Source Type	Passbook Issue	Customer Creation	Reports	CARDED SERVICE	Other Services	Customer Login	
				DUADAT					
			- 6	BILLPAY					
			В	ill Amount Details					
			Total Pay Amount:	120	.0				
			convenience reca.	Confirm					

- 15. After click on Confirm button, BBPS Finger Print Capture page will displayed.
- 16. On this page BCA to enter all the customer related details in order to proceed with the verification followed by the payment:

Customer Mobile number, Email-id and UID/VID number. Then click on **Capture FP** button for capturing customer finger print for transaction with the customer consent.

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	Customer Number (UID/VID) * (///)(///) Customer Type ©UID ©VID - Capture FP	
	✓ ■ Thereby provide my concept in accordance with Aadhaar Act 2016 and regulations made under, for being authenticated for this transaction initiated by myself using my above mentioned Aadhaar number. I declare that I am aware that this Aadhaar authentication will lead to authorization for a financial transaction my Aadhaar-inked bank account. I understand that bank will not receive from Aadhaar any personal information other than positive/negative authentication response. Aadhaar number will be securely retained as per UIDAI guidelines.	
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17. After successfully verification of finger print, transaction receipt will be generated.

Money Transfer									×
Money Transfer				Password Expires in: 89 Da	ys	Number of failed login a			
	BOI Others Services	Lead Source Type	Passbook Issue	Customer Creation	Reports	CARDED SERVICE	Other Services	Customer Login	
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				BHARAT					
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			Tran	saction Details					
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			REPOIL Name:						
			Biller Name	Idea - Goa	4				
			Biller Category:	Mobile Postpaid	ł				
			Biller ID:	710010024370					
			Customer Mobile Nun	nber: 9876543210					
			Customer ID:	112233					
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			Paid Date:	05/10/2019 18	:16:47				
			Paid Amount:	120.0					
			Convenience Fees:	0.0					
			Payment ID:	B001CM4X085	U				
			Status:	Success					
			Approved Reference	Number:					
			Print	Make Another Payement					
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18. If BCA Selects *QUICK PAY* option for bill payment then BCA has to enter **Bill Amount** and click on **Payment** button.

User: 11000127	Name: Miss VARSH	A MASURKAR U	lser Type: Agent	Last Login: 04-10-2019 19:32	2:00	Last Failed Login Atter	npt: 2019-10-04 17:56:29	Home Print Sign Out
Money Transfer	BOI Others Services	Lead Source Type	Passbook Issue	Customer Creation	Reports	CARDED SERVICE	Other Services	Customer Login
			Bill Name *	BILLPAY Biller Details				
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19. After clicking on **Confirm** button, **Total Pay Amount** will be generated for the biller with Convenience Fee (if applicable). Then click on **Confirm** button for final Payment.

17:56:29 Home Print Sign Out	empt: 2019-10-04 17:56:29 n attempts since last login- 0	Last Failed Login / Number of failed in	Last Login: 10-10-2019 19:21:04		User Type: Agent	IA MASURKAR	Name: Miss . VARSHA MASURKAR		
ices Customer Login	Other Services	CARDED SERVICE	Reports	Customer Creation	Passbook Issue	Lead Source Type	BOI Others Services	Money Transfer	
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- 20. After click on Confirm button, **BBPS Finger Print Capture** page will be displayed.
- 21. On this page BCA to enter all the customer related details in order to proceed with the verification followed by the payment: Customer Mobile number, Email-id and UID/VID number. Then click on Capture FP button for capturing customer finger print for transaction with the customer consent.

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	BBPS Finger Print Capture	
	885	
	Customer Mobile No. * <u>9876543210</u> Customer Email ID * <u>tes@tes.com</u> Customer Number (UID/VID) * <u>7777 7777 7777</u> Customer Type ©JID _VID Capture FP	
	I hereby provide my consent in accordance with Aadhaar Act 2016 and regulations made under, for being authenticated for this transaction initiated by myself using my above mentioned Aabhaar number. I declare that I am aware that this Aadhaar and the too the second in the second authentication for a financial transaction from my Aadhaar linked bank account. Lunderstand that bank will not receive from Aadhaar linked bank account. Lunderstand that bank will not receive from Aadhaar linked bank account. Lunderstand that bank will not receive from Aadhaar number will be securely retained as per UIDAI guidelines.	
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22. After finger print verified successfully, **transaction receipt** will be generated.

			Pa	ssword Expires in: 89 Day		Number of failed login a	ttempts since last login: 0	
ey Transfer	BOI Others Services	Lead Source Type	Passbook Issue Cu	istomer Creation	Reports	CARDED SERVICE	Other Services	Customer Login
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				BILLPAY				
			Bill payment successful,	Journal Number is 900	618487888			
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			2m arise g Bank of A					
			BBPOU Name:	BANK OF INDIA				
			Biller Name:	Idea - Goa				
			Biller Category:	Mobile Postpaid				
			Biller ID:	710010024370				
			Customer Mobile Numbe	er: 9876543210				
			Customer ID:	112233				
			Biller Type:	On Us				
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			Paid Amount:	100.0				
			Convenience Fees:	0.0				
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23. Follow the same process for all bill pay categories.