



Manual of Recurring Deposit (RD) and Term Deposit (TD) Services

Bank of India

Version 1.1

Version No	Date	Author	Reviewer
1.1	29 th Dec, 2020	Ritesh Dubey	Varsha Masurkar

Recurring Deposit (RD) and Term Deposit (TD) Services:

- As a part of Ease Banking Services and requested by FI HO, Bank has introduced the RD and TD services through TCS provided FI channel.
- In the RD and TD services, BC's can use below services for BOI customers:
 - Recurring Deposit RD
 - Term Deposit TD
- Please find the Steps to use the RD/TD Services:
 - Access the BOI FI Portal using below mentioned URL: <u>https://fi1.bankofindia.co.in/</u>
 - To login the application, BCs user have to enter their **User Id**, **Password and Captcha**. Then click on "**Login**" button to continue.



	User Password U	
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After that BCs/Aadhaar holder has to give the **Consent** before clicking on the Verify button in the given consent box and that is mandatory for capturing fingerprint of Aadhaar holder as per Aadhar Act and Regulations 2016 as mentioned in UIDAI guidelines. Then tick mark the consent box and click on "**Verify**" button for capturing and authenticating the fingerprint.



- After successful login into the application, BCs will find RD and TD Services options under "Others Services" menu.
 - RD and TD Account Opening

User:	Name: Mrs	s. <mark></mark>	User Type: Agent	Last Login: 21 Password Expi	-12-2020 17:45:53 res in: 3637 Days	Last Nu	Failed Login Attempt: 20. mber of failed login attem	20-12-21 17:45:02.772 pts since last login: 2	Home Print Sign
CEIPT FOLLOW	BOI Others Services	USLY Complaints Registration	Lead Source Type	Customer Creation	Passbook Issue	Reports	CARDED SERVICE	Other Services Pension	Customer Login
	Customer login Customer Number (UID/VID) Customer Type OUID OVI	Submit	RePri	nt Receipt from Here!!!				UID Seeding Insurance Registration SHG Transaction Bill Payments Aadhaar Linking Statu Subsidy (DBT) RD/TD Account Openii BC Registry Details Up	s For 16 Idate

- After clicking on "RD and TD account Opening" option, RD/TD account opening page will appears, on the same page customer has to enter the "Customer Aadhaar Number" and select "Account Type". There are 2 types of account opening through this module as mentioned below:
 - Recurring Deposits RD
 - Term Deposits TD

RD/FD Account Opening
Aadhaar Number *
Account Type * Recuring Deposits Term Deposits
Continue
Fields marked with * are mandatory

> As per customer requirement, BC can select account type for RD/TD account opening.

Recurring Deposit (RD):

If Customer want to open Recurring Deposit (RD) then BCs has to select "Recurring Deposit" as an account type and then click on "Continue" button.

RD/TD Account Op	pening
Aadhaar Number *	
Account Type *	Recuring Deposits 🔽
	Continue
🕄 Fields marked with	* are mandatory

- After clicking Continue button, an "Account Selection" page will appear with "Account number" which is linked with provided Aadhaar number. In case if customers account is seeded with one or more account number with the same Aadhaar number then account numbers will be displayed accordingly.
- BC can select "Account number" as per customer request in which they want to Open Recurring Deposit (RD). Then click on "Submit" button to proceed.

Account Selection

Serial No	Customer ID	Customer Name	Account Number	Select
1	000492420	RATAN SHANKER S/O SHIV NARAIN	000310100022022	0
2	380003197	RITESH MAHENDRA DUBEY	012218210011027	0

Submit	Back
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After that Customer has to give the **Consent** before clicking on the Verify button in the given consent box and that is mandatory for capturing fingerprint of Aadhaar holder as per Aadhar Act and Regulations 2016 as mentioned in UIDAI guidelines. Then tick mark the consent box and click on "Verify" button for capturing and authenticating the fingerprint.



Once Customer fingerprints are successfully authenticated, then Recurring Deposit Details page will appear for Eligible Interest Rate enquiry and Account Opening.

Recurring Dep	osit									
Scheme Name	Scheme ID	Min Days	Max Days	Min Months	Max Months	Duration Type	Min Amount	Max Amount	Multiples	Deposit Frequency
RECURRING DEPOSIT	TD441	0	0	6	120	MONTH	100	10000	1	MONTHLY
	Name of S Account N Amount * Tenure in Tenure in Is Nomine	Scheme *	* Sele 0122 0122 0 0 0 0 0 0 0 0 0 0 0 0 0	ct 18210011027 						
			O Fie	elds marked	with * are	mandatory				
					Con	tinue				

- On the same page Customer/BCs can see the Details of available Scheme for Recurring Deposits as mentioned below:
 - Scheme Name (i.e., BCs/Customer can fill "Name of Scheme" field from the dropdown options. Currently bank has introduced only one Scheme under Recurring Deposit through FI channel that is "Recurring Deposit" as mentioned on top in screen under scheme name table.
 - Min Amounts and Max Amounts (i.e., BCs/Customer can enter "Amount" field between Minimum and Maximum Amounts table as mentioned on top in screen).
 - Min Months and Max Months (i.e., BCs/Customer can fill "Tenure in Months" field between Minimum and Maximum Months table as mentioned on top in screen. Tenure in Months should be Multiple of 3 like, 0 or 3 or 6 or 9 etc.)
 - Min Days and Max Days (i.e., BCs/Customer can fill "Tenure in Days" field between Minimum and Maximum Days table as mentioned on top in screen. Tenure in Days should be Multiple of 7 like, 0 or 7 or 14 etc.).

- > BCs/Customer enter the all the mandatory fields as per Customer suggestion.
- BCs/Customer can also register Nominee details after click on "Yes" radio button if required. In case of Nominee is minor (i.e., Nominee is below 18 years) then BCs/Customer has to fill the "Guardian Details". Then click on "Continue" button to proceed further.

Recurring Dep	osit									
Scheme Name	Scheme ID	Min Days	Max Days	Min Months	Max Months	Duratio Type	n Min Amount	Max Amount	Multiples	Deposit Frequency
RECURRING DEPOSIT	TD441	0	0	6	120	MONTH	100	10000	1	MONTHLY
	Name of S Account No Amount * Tenure in I Is Nominee Nominee N	cheme * p. * months * e Require telation * lame*	RECU 01221 1000 6 d * Oyes ABCD	RRING DEP 8210011027	DSIT V DAUGHTER	>				
	Nominee D Address1 State Code Pincode * Guardian F	00B * * * Relation *	02/12/ Selec	2019 tt		~	Nominee Age * Address2 * City*	* 1		
	Guardian N Address1 State Code Pincode *	Name* * *	Selec	t		~	Address2 * City*		©	
			Tie	lds marked	with * are n	nandatory nue				

- After that "Account Enquiry Receipt" will generate with the "Eligible Interest Rate" for Recurring Deposit on the basis of provided details (i.e., Tenure in Days and Tenure in Months) as per Bank data.
- > BCs/Customer can continue to click on "**Proceed**" button to RD account opening.

Account	Inquiry Receipt
Customer Name	RITESH MAHENDRA DUBEY
Debit from Account	012218210011027
Deposit Type	RECURRING DEPOSIT
Scheme Code	TD441
Tenure	6 Months and 0 Days
Deposit Frequency	MONTHLY
RD Installment Amount	1000
Interest Rate (%)	6.25%
	Proceed

After click on Proceed button, Successful receipt will generate with "TD Account Number" (i.e., newly opened RD account number) and other details. BCs can print this receipt only after click on "Print" button.

	Bank of India	X	
	Book of t	ndia	
	Recurring Deposit Account	nt Opening Receipt	
	Agent ID	11000127	
	Online FD Request Reference Number	035612495407	
	TD Account Number	000344110003690	
	Depositor Name	Samiksha Sharma	
	Account Type	RECURRING DEPOSIT	
	Tenure Schama Cada	12 Months and 0 Days	
	Deposit Frequency	MONTHLY	
	Account Opening Date	10/12/2020	
	RD Installment Amount	5000	
	Maturity Value	62195.00	
	Maturity Date	10/12/2021	
	Download PDF	Print	
Do you want to open of save KD	000344110003090.pdf from 172.1.97.13	Open	Save + Canc
Along with that, at the BCs/Customer has to can re-download PDF	same time one PDF will als Save and Print it compulso through " Download PDF " b	o generate at the bo rily as shown in belo outton on the same	ottom of applicatic ow figure. BCs/Cu page only.
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Along with that, at the BCs/Customer has to can re-download PDF	same time one PDF will als Save and Print it compulso through "Download PDF" to Bank of India BOO Bank Of India Agent ID Online FD Request Reference Number TD Account Number	o generate at the bo rily as shown in belo button on the same idia t Opening Receipt 11000127 035612495407 000344110003690	ottom of applicatic ow figure. BCs/Cu page only.
Along with that, at the BCs/Customer has to can re-download PDF	same time one PDF will als Save and Print it compulso through "Download PDF" to Bank of India BOO Bank Of India Agent ID Online FD Request Reference Number TD Account Number Customer Account Number	o generate at the bo rily as shown in belo button on the same which is a state of the same whi	ottom of applicatic ow figure. BCs/Cu page only.
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This is System Generated Final Receipt of Recurring Deposit" Customer has to keep it at their end for future reference.



Relationship beyond Banking

Deposit Confirmation Advice (Generated through BC Outlet)

Branch	RAMDAS NAYAK MARG - 00040
Date	: 10/12/2020
BC Code	: 11000127
Customer ID	: 380003197
TDR Account No	:000344110003683
Deposit type	: RECURRING DEPOSIT - TD441
Total Interest (Approx)	:119
Name of Customer	Ritesh Dubey
Repayable to	: Operated singly
Nominee Registered	: N
Address of Customer	: E-3/372 VINAY KHAND
	Block-KHARGONE.Dist-KHARGONE

Deposit Details

	Deposit Date	Deposit Period (MM/DD)	Rate (%)	Deposit AMT INR	Maturity Date	Maturity Amount INR	
	10/12/2020	6/0	6.75%	Rs.1000	10/06/2021	6119.00	
*Mat	*Maturity value is subject to change on account of payment of tax deducted at source (TDS), wherever applicable.						

INR One Thousand Only

In the Name(s) of: Ritesh Dubey Name of Nominee: ABCD

CONDITIONS:

1. Please submit fresh instruction to parent Branch at least two days before the maturity date, otherwise the receipt gets automatically rolled over for a similar period at the rate prevalent on the date of such auto-renewal.

2. The renewal receipt is subject to TDS unless you have submitted form 15G or 15H.

3. Should you require any advance against this deposit, please contact personally to parent Branch, with this advice.

4. Pre-mature withdrawal in case of joint accounts requires signature of all depositors.

In case of MIC, the interest is at a discounted rate.
 **This is a computer-generated statement and does not require a signature.

Thank You for your continued patronage with our Bank

Head office: Star house, C-5, G Block, Bandra-Kurla Complex, Bandra (East), Mumbai - 400051 Phone: 66684444

> First Installment of Recurring Deposit credit will happen immediately from Customer selected Account number to new RD Account number after RD account gets opened at CBS end.

Term Deposits (TD):

If Customer want to open Term Deposit (TD) then BCs has to select "Term Deposit" as an account type and then click on "Continue" button.

RD/TD Account Op	pening				
Aadhaar Number *					
Account Type *	Term Deposits 🗸				
	Continue				
🕄 Fields marked with	* are mandatory				

- After clicking Continue button, an "Account Selection" page will appear with "Account number" which is linked with provided Aadhaar number. In case if customers account is seeded with one or more account number with the same Aadhaar number then account numbers will be displayed accordingly.
- BC can select "Account number" as per customer request in which they want to Open Term Deposit (TD). Then click on "Submit" button to proceed.

Account Selection

Serial No	Customer ID	Customer ID Customer Name Accou		Select
1	002443258	VARSHA	000910510002063	0

Submit Back

After that Customer has to give the **Consent** before clicking on the Verify button in the given consent box and that is mandatory for capturing fingerprint of Aadhaar holder as per Aadhar Act and Regulations 2016 as mentioned in UIDAI guidelines. Then tick mark the consent box and click on "Verify" button for capturing and authenticating the fingerprint.



Once Customer fingerprints are successfully authenticated, then Term Deposit Details page will appear for Eligible Interest Rate enquiry and Account Opening.

	ne	Scheme ID	Min Davs	Max Davs	Min Months	Max Months	Duration Type	Min Amount	Max Amount	Multiples	Interest At
Monthly Incor Certificate - N	me .	TD527	0	30	6	120	DAY&MONTH	500	1000	1	MONTHL
DOUBLE BENI DEPOSIT	EFIT	TD451	0	30	6	120	DAY&MONTH	500	9999999	1	QUARTE
Quaterly Inco Certificate - Q	ne QIC	TD537	0	30	6	120	DAY&MONTH	500	9999999	1	QUARTE
SHORT DEPO Receipt - SDR	SIT R	TD411	7	179	0	0	DAY	1000	9999999	1	MATURI
	Name	of Scheme	*	Selec	:t		~				
	Accoun	nt No. *		01221	8210011027						
	Amoun	nt 🔹									
	Tenure	in month	s *								
	Tenure	in Days 🔹									
	Auto R	enew after	r maturit		s 🖲 No						
	Is Nom	ninee Requ	ired *	Over							

- On the same page Customer/BCs can see the Details of available Scheme for Term Deposits as mentioned below:
 - Scheme Name (i.e., BCs/Customer can fill "Name of Scheme" field from the scheme dropdown options.
 - Currently bank has introduced only 4 Term Deposits through FI channel as follows:
 - 1. Monthly Income Certificate MIC
 - 2. Quarterly Income Certificate QIC
 - 3. Double Benefit Deposit DBD
 - 4. Short Deposit Receipt SDR
 - Min Amounts and Max Amounts (i.e., BCs/Customer can enter "Amount" field between the mentioned amount in Minimum and Maximum Amounts table.)
 - Min Months and Max Months (i.e., BCs/Customer can fill "Tenure in Months" field between the mentioned month in Minimum and Maximum Months table. Tenure in Months should be Multiple of 3 like, 0 or 3 or 6 or 9 etc.).
 - **Min Days and Max Days** (i.e., BCs/Customer can fill "**Tenure in Days**" field between the mentioned day in Minimum and Maximum Days table. Tenure in Days should be Multiple of 7 like, 0 or 7 or 14 etc.).
- > BCs/Customer enter the all the mandatory fields as per Customer suggestion.
- If BCs/Customer wants to auto renew of TD after maturity completed then they have to select "Yes" radio button. If BCs/Customer has selected auto renewal as "Yes" then they have to provide duration in "Renewal Tenure in Months" and "Renewal Tenure in Days" for how much time they want renew it.
- BCs/Customer can also register Nominee details after click on "Yes" radio button if required. In case of Nominee is minor (i.e., Nominee is blow 18 years) then BCs/Customer has to fill the "Guardian Details". Then click on "Continue" button to proceed further.

Term Deposit										
Scheme Name	Scheme ID	Min Days	Max Days	Min Months	Max Months	Duration Type	Min Amount	Max Amount	Multiples	Interest Paid At
Monthly Income Certificate - MIC	TD527	0	30	6	120	DAY&MONTH	1 500	1000	1	MONTHLY
DOUBLE BENEFIT DEPOSIT	TD451	0	30	6	120	DAY&MONTH	500	9999999	1	QUARTERLY
Quaterly Income Certificate - OIC	TD537	0	30	6	120	DAY&MONTH	1 500	9999999	1	QUARTERLY
SHORT DEPOSIT Receipt - SDR	TD411	7	179	0	0	DAY	1000	9999999	1	MATURITY
Nam Acco Amo Tenu Auto Reno Is N Nom Nom Nom Adda Stat	e of Scheme unt No. * unt * ire in month ire in Days Renew afte ewal Tenure cominee Relatio inee Relatio inee DOB * ress1 * e code *	e * r maturit in month in Days uired * n *	Moni 0122 600 30 14 y * • Ye Select 04/12 Select Select	thly Income 18210011027 s ONo s ONo ct /2020		MIC V No Ad	minee Age * dress2 * y *	0		•
Gua	idian Relatio	in *	Sele	ct		~				
Gua	dian Name	*								
Addi	essi *					Ad	dress2 *			
Stat	e Code 🔹		Sele	ct		✓ Cit	Y*		Q	•
Pinc	ode *									
			O Field	elds marked	with * are	mandatory				
					Contin	ue				

- After that "Account Enquiry Receipt" will generate with the "Eligible Interest Rate" for Term Deposit on the basis of provided details (i.e., Tenure in Days and Tenure in Months) as per Bank data.
- > BCs/Customer can continue to click on "**Proceed**" button to TD account opening.

	Account Inquiry Receipt
Customer Name	RITESH MAHENDRA DUBEY
Debit from Account	012218210011027
Deposit Type	Monthly Income Certificate - MIC
Scheme Code	TD527
Tenure	30 Months and 14 Days
Interest Paid At	MONTHLY
Deposit Amount	600
Interest Rate (%)	5.00%
	Proceed

After click on Proceed button, Successful receipt will generate with "TD Account Number" (i.e., newly opened TD account number) and other details. BCs can print this receipt only after click on "Print" button.



Bank Of India Term Deposit Account Opening Receipt

Agent ID		11000323
Online FD Reque	st Reference Number	035019495271
TD Account Num	ber	000352710000211
Customer Accour	nt Number	012218210011027
Depositor Name		Ritesh Dubey
Account Type		Monthly Income Certificate - MIC
Tenure		30 Months and 14 Days
Scheme Code		TD527
Interest Paid At		MONTHLY
Account Opening	Date	10/12/2020
Fixed Deposit An	nount	600
Rate of Interest ((%)	5%
Maturity Value		600.00
Maturity Date		24/06/2023

Do you want to open or save FD000352710000211.pdf from 172.1.97.13?

Open Save 🔻 Cancel

Along with that, at the same time one PDF will also generate at the bottom of application. BCs/Customer has to Save and Print it compulsorily. BCs/Customer can re-download PDF through "Download PDF" button.

Bank Of	India	
Term Deposit Accou	int Opening Receipt	
Agent ID	11000323	
Online FD Request Reference Number	035019495271	
TD Account Number	000352710000211	
Customer Account Number	012218210011027	
Depositor Name	Ritesh Dubey	
Account Type	Monthly Income Certificate - MIC	
Tenure	30 Months and 14 Days	
Scheme Code	TD527	
Interest Paid At	MONTHLY	
Account Opening Date	10/12/2020	
Fixed Deposit Amount	600	
Rate of Interest (%)	5%	
Maturity Value	600.00	
Maturity Date	24/06/2023	-
Download PDF	Print	

> This is **System Generated Final Receipt of Term Deposit**" Customer has to keep it at their end for future reference.



Relationship beyond Banking Deposit Confirmation Advice (Generated through BC Outlet)

Branch	RAMDAS NAYAK MARG - 00040
Date	: 10/12/2020
BC Code	: 11000127
Customer ID	: 380003197
TDR Account No	:000345110080014
Deposit type	: DOUBLE BENEFIT DEPOSIT - TD451
Total Interest (Approx)	: 33
Name of Customer	Ritesh Dubey
Repayable to	: Operated singly
Nominee Registered	: N
Address of Customer	: E-3/372 VINAY KHAND
	Block-KHARGONE, Dist-KHARGONE

Deposit Details

Deposit Date	Deposit Period (MM/DD)	Rate (%)	Deposit AMT INR	Maturity Date	Maturity Amount INR
10/12/2020	6/7	6.25%	Rs.1000	17/06/2021	1033.00

*Maturity value is subject to change on account of payment of tax deducted at source (TDS), wherever applicable.

INR One Thousand Only

In the Name(s) of: Ritesh Dubey

Name of Nominee:

CONDITIONS:

1. Please submit fresh instruction to parent Branch at least two days before the maturity date, otherwise the receipt gets automatically rolled over for a similar period at the rate prevalent on the date of such auto-renewal.

2. The renewal receipt is subject to TDS unless you have submitted form 15G or 15H.

3. Should you require any advance against this deposit, please contact personally to parent Branch, with this advice.

4. Pre-mature withdrawal in case of joint accounts requires signature of all depositors.

5. In case of MIC, the interest is at a discounted rate.

**This is a computer-generated statement and does not require a signature.

Thank You for your continued patronage with our Bank

Head office: Star house, C-5, G Block, Bandra-Kurla Complex, Bandra (East), Mumbai – 400051 Phone: 66684444

Term Deposit amount credit will happen immediately from Customer selected Account number to new TD Account number after TD account gets opened at CBS end. If customer account balance is not sufficient while opening an RD/TD accounts, then new RD/TD account opening will fail.

Insufficient Balance					
RD/FD Account Opening					
Aadhaar Number *					
Account Type * Recuring Deposits					
Continue					
Fields marked with * are mandatory					

In case of failed response received from bank while opening an RD/TD accounts, then it will display the appropriate failure message.

Invalid account number
RD/FD Account Opening
Aadhaar Number * Recuring Deposits V
Continue
Fields marked with * are mandatory

Invalid State Code [KL]
RD/FD Account Opening
Aadhaar Number *
Account Type * Recuring Deposits
Continue
Fields marked with * are mandatory

THANK YOU